

Why should you use HRS?

Over 40 years experience assisting Hospitals and Physicians.

Endorsed by The Texas Hospital Association (Healthshare).

Endorsed by The Oklahoma Hospital Association.

A non-profit organization owned and operated by member hospitals.



HEALTHSHARE/THA
A Texas Hospital Association subsidiary

Hospital
Receivables
Service,
Inc.

1345 Valwood Parkway, #311
Carrollton, TX 75006

Phone: 972.243.5431

Fax: 972.243.5434

Email: hosrec@airmail.net

www.hospitalreceivables.org



**Hospital
Receivables
Service,
Inc.**

Assisting Medical
Providers Since
1956

Tel: 972.243.5431



Hospital Receivables Service, along with two affiliates, provides medical receivables management services for hospitals and physicians:

- Bad Debt Collections
- Business Office Assessment
- Early Out
- Backlog Reduction
- Physician Billing



Hospital Receivables Service has worked closely with the Texas Hospital Association for over 20 years to provide valuable services to THA members.

BAD DEBT COLLECTIONS

Medical Debt Management collectors only work medical accounts. They are specially trained in the Fair Debt Collections Practices Act. This means results are optimized and complaints are minimized. Accounts can be submitted on paper, computer diskette or by e-mail.

BUSINESS OFFICE ASSESSMENT

HRS can perform an in-depth review of receivables-related areas. Management receives an unbiased, outside, third-party evaluation of business office activities, policies and procedures as well as staffing.

EARLY OUT
Preferred Billing is a special billing process for handling insurance and patient-pay accounts.



Insurance specialists monitor and collect pending insurance claims.

Hospital Receivables Service acts as your billing agent. Your business office's approach to handling accounts is emulated so that patients feel comfortable with the process. Accounts are closely monitored and patients receive phone calls when payments are not made.

Preferred Billing relieves your staff of unworked accounts and lets them concentrate on current, more productive accounts.

www.hospitalreceivables.org

The HRS website has a special section titled "Receivables Talk." In this section are a number of helpful articles written to assist business offices address specific issues:

- Policies and Procedures
- Asking for Money
- Outsourcing is not a sign of defeat.
- Lien on Me
- Admission Clerk Corner
- Billing Q&A
- The Unconventional Business Office.
- When Should Hospitals Place Accounts with Collection Agencies?

Articles are regularly added, so visit the site often.

Hospital
Receivables
Service,
Inc.

1345 Valwood Parkway, #311
Carrollton, TX 75006

Phone: 972.243.5431

Fax: 972.243.5434

Email: hosrec@airmail.net

www.hospitalreceivables.org